

CONSULTATION STRATEGY

Transport & Logistics Training Package Development

Crane Licensing Training Update

Project Purpose Statement

In response to a request from Safe Work Australia, Industry Skills Australia (ISA) will update Units of Competency relevant to crane licensing to align with amendments to the model Work Health and Safety (WHS) Regulations.

Project Timeline

Overview of major stages in this project. Please note timeframes and dates may change through the progress of the project.

- A **Technical Committee** (TC) of subject matter experts will be formed for this project to help review and develop training products - commencing September 2026
- Approximately 5 TC meetings, with the last meeting serving as the final review and TC signoff
- TC Meetings will be online and between 2 to 3 hours in duration
- Stakeholder Consultation - There will be two Public Consultations during the review and development phase (an additional consultation period will be conducted if required):
 - 1st consultation – January 2027 (4 weeks)
 - 2nd consultation – April 2027 (2 weeks)
- Submission of final draft products for SRO / States and Territories review – July 2027
- Training products submitted to Assurance Body – November 2027
- A Webinar will take place after completion of the project.

Stakeholder Consultation

ISA will work closely with stakeholders throughout the life of the project and consider all ideas, opinions, and feedback to ensure the revised training products meet the needs of industry. This will include capturing the views of stakeholders in metropolitan, regional and remote areas across all states and territories, including employers and organisations with limited representation. A consultation log containing a high-level summary of all feedback and ISA's response will be maintained and available on our website.

This strategy will ensure the products are relevant, up-to-date, and align with industry and regulatory requirements.

Stakeholder Identification

Key stakeholder groups for this project include:

- Industry subject matter experts
- Registered Training Organisations (RTOs)
- Industry associations and bodies
- Regulators
- Government agencies
- Employers and business representatives
- DEWR
- State Training Authorities & Senior Responsible Officers (SROs)
- Applicable Unions
- Appropriate Jobs and Skills Councils (JSCs)
- Aboriginal and Torres Strait Islander community representatives, where applicable
- Disability advocates, where applicable
- Any other relevant organisations and individuals

Refer to Appendix A: Organisations for Targeted Consultations

Refer to Appendix B: Key Stakeholder types by State/territory

Consultation Mechanisms

The following stakeholder engagement methods and communication channels will be utilised to ensure our consultation obtains balanced and representative feedback:

- Direct engagement: Site visits, Phone, emails, video/teleconferencing meetings
- ISA Newsletter and targeted EDMs to stakeholders
- ISA website (project pages)
- Conferences and industry events attended by ISA
- Stakeholder networks and forums attended by ISA
- ISA regional fora via Regional Engagement Manager
- Social media – e.g. Twitter now known as X and LinkedIn posts
- Webinars

Consultation will be structured to ensure stakeholders are afforded appropriate access to draft material, and time to provide considered feedback.

Training Product Development

The training products in this project will be drafted in consultation with the Technical Committee (TC) and their networks. At the public consultation stage/s, ISA will present the draft training products for feedback from stakeholders. Whilst specific public consultation dates are identified, feedback is welcomed at any time throughout the project. If you have any questions about this project, please contact Adrian Kerr, Project Specialist, adrian.kerr@isajsc.org.au.

Accessibility

The consultation process will be accessible to all stakeholders. ISA will provide options for participation that cater to various needs and preferences.

Feedback Acknowledgment

We will acknowledge the input and feedback from stakeholders, recognising their valuable contributions to the training product development.

Appendix A: Organisations for Targeted Consultations

Stakeholder Type	Organisation	Coverage
Commonwealth Government Representative	Safe Work Australia	National
Employers	Various	National, State/Territory
Industry Association	Crane Industry Council of Australia (CICA)	National
ITABs/Advisory bodies	State and Territory ITABs	State/Territory
Regulator	State and Territory Work Safe Organisations	State/Territory
STAs & SROs	SRO for each state	State/Territory
Training Providers	Applicable RTOs	National, State/Territory
Union	Transport Workers Union (TWU)	National

Appendix B: Key Stakeholder types by state

Stakeholder type	National	QLD	NSW	ACT	Vic	SA	NT	TAS	WA
Industry employer	✓								
Industry association /Peak industry body	✓								
ITAB		✓	✓	✓	✓	✓	✓	✓	✓
Government Commonwealth Enterprises	✓								
Government State Enterprises		✓	✓	✓	✓	✓	✓	✓	✓
Regulator	✓								
SRO / STA		✓	✓	✓	✓	✓	✓	✓	✓
Training Providers	✓	✓	✓	✓	✓	✓	✓	✓	✓
Union	✓								